KEY SUSTAINABILITY MILESTONES

To foster sustainable MSMEs, CGC must prioritise its own sustainability by addressing EESG issues and integrating sustainability into its core. This dual approach simultaneously strengthens both CGC and MSMEs, establishing a lasting partnership. Our sustainability journey intensified in 2023, guided by pillars shaping our strategies and initiatives, to steer our business activities and operations towards achieving our sustainability aspirations.

CGC Sustainability Journey

2023

2024

2025

STEP UP



NEXT-LEVEL IMPROVEMENTS



MOVE THE NEEDLE

Financial Access for Unserved and Underserved and Strategic Segments

Digitalisation

Digital infrastructure and employee upskilling.

Direct MSMEs Interaction

CGC will develop more tailored products to meet their needs.

Partnerships

Forge collaborations with industry peers to amplify the impact of CGC Developmental Programme® or jointly innovative new modules.

Product Portfolio

Expand product portfolio.

Increasing Direct Engagement with MSMEs

Workforce

Manage manpower to scale up CGC Developmental Programme®.

Partnerships

Collaborate with other industry players on effort to scale up on CGC Developmental Programme® or to co-develop new modules.

Strenghening Customer Engagement

Pathways for Financial

GHG Emissions & Environmental Impact Management

Tracking Mechanism

Manage and optimise all facilities' resource consumption.

Digitalisation

Digitalise processes and operations to improve resource consumption.

Policies/guidelines

Develop policies/guidelines in relation to environmental matters for internal operations.

Managing CGC's



Introducing Environmentally

Empowering MSMEs to Drive Growth

Enabling MSME's Transition to Low-Carbon Economy

Workforce

Upgrade employee knowledge and skills in sustainability-related topics.

Policies/Guidelines

Develop policies on environment related topics to guide product development.

Partnerships

Enhance partnership with financing partners to expand green products suitable for MSMEs.

Enhancing Sustainability Capabilities of Enterprises

Workforce

Train and upskill advisory team and branch employees on sustainability.

Digitalisation

Digital initiatives to integrate CGC and financing partners' platforms to strengthen collaboration.

Partnerships

Enhance strategic partnerships to provide financial and non-financial services to MSMEs.

Empowering Sustainable Entrepreneurs

Financial Investment

Funds for capital funding for CGC100 Programme's graduates.

Partnerships

Strategic partnerships for access to financing and capacity-building programmes.

Supporting Loa Socio-econom Developmen

Workforce

Continuous upskilling and reskilling of employees through training programmes.

Empowering Our Workforce

Integrating Sustainability Considerations throughout CGC

Policies and Culture

Strengthen company policies and practices to enhance diversity and inclusion culture.

hancing Workfor Paadinees

Policies

Develop or enhance internal policies to integrate sustainability considerations.

Reporting

Periodic internal reporting to enhance accountability.

oholding Responsible Business Practices